



CASH PAYMENTS MADE EASY

With work time, family time and paycheck time, paying the rent can be tough to do on time. Propertyware® Cash Payments makes it easy. With over 25,000 stores across the country, you can walk into stores like Walmart and get it done quickly, securely and easily. No more walking around with a wallet full of cash or worrying about losing that money order. With Propertyware Cash Payments, you walk in, pay and walk out with your receipt, with only a small \$3.75 fee. And it all happens immediately. No more worries about how long the transfer will take to get from the bank to your landlord.

How it Works

Simply log in to your tenant portal.

- 1 Select RentMoney cash payments.
- 2 Generate a mobile or print the payment voucher.
- 3 Search for locations.
- 4 Present payment voucher and cash at the retailer.
- 5 Get and keep your retail receipt.

Vouchers Made Easy

Your payment voucher has a unique account number that identifies your transaction and your landlord's Propertyware Cash Payments account, so there's no confusion. And the same voucher can be used, over and over. Plus, Propertyware Cash Payments vouchers are easy to get. You either print out a voucher and bring it with you or get one on your mobile device and show it at the payment location. All of the info you need to pay is right on the voucher.

Payment Locations You Trust

With Propertyware Cash Payments, there are plenty of locations to choose from. So you can find a safe, secure location near you, at local retailers whose late hours make it easier to pay your rent on time. Then there's an added layer of protection with locations like Walmart, who already have security in place to reduce theft. And once you pay, your money goes straight to your landlord.

With low fees, mobile vouchers, secure payments and tons of locations, Propertyware Cash Payments makes paying your rent, well, easy. That gives you more time to spend on the things that really matter.

TENANT FAQs

1 How much does it cost to process a Propertyware® Cash Payments?

Tenants pay a \$3.75 bill payment fee regardless of lease payment amount.
The bill payment fee is fixed and collected by the retailer at time of transaction.

2 Who can make a Propertyware Cash Payments?

Any tenants on the lease, or anyone acting on their behalf, can make a payment with the proper electronic or printed PropertyWare Cash Payments voucher.

3 What does a tenant need to make a Propertyware Cash Payment?

With Propertyware Cash Payments, payments can be completed in 3 easy steps starting with the Propertyware Tenant Portal:

1. Navigate to the Propertyware **My Payments** tab to generate their Propertyware Cash Payments voucher
2. Search for retail payment locations by zip code.
3. Print the Propertyware Cash Payments voucher in advance or display it on your mobile device at the retail location and pay in US dollars. Some retail locations may also require you to fill out a payment form (this requirement varies by location).

NOTE: You should generate the Propertyware Cash Payments voucher just prior to making a cash payment for accurate payment amount, but you can save the voucher for future use. ALWAYS retain and VERIFY your cash payment receipt to expedite resolution if any payment processing issues occur.

4 Which retailers accept PropertyWare Cash Payments voucher payments?

Propertyware Cash Payments is available at nearly 25,000 retail locations through our partnership with CheckFreePay. [CLICK HERE](#) to search for payment centers by zip code.

5 How long does a Propertyware Cash Payments transaction take to post into Propertyware?

Propertyware Cash Payments are recorded in the tenant ledger immediately.

6 What if I have a problem with my Propertyware Cash Payments Payment?

1. Record exactly what occurred when you tried to pay.
2. Always verify your retail payment receipt matches the account number and amount on your payment voucher before leaving the retailer.
3. If you still have problems, please contact your property management company to assist you.



For more information, visit
www.propertyware.com
or call 1-855-976-9502

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